

# TIPS & INFORMATION

## GUEST RELATIONS

Please visit Guest Relations, located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



## DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Don't wait too late to hydrate!" Download the Disney Wild About Safety mobile app or visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for more safety tips and fun games.

## PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or [disneyworld.com/parkrules](http://disneyworld.com/parkrules).

## We can all make a difference

Because we share our world with billions of other creatures, our actions have a far-reaching impact. At *Disney's Animal Kingdom*® Theme Park, animal care experts, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. Some of the ways you can help conservation efforts include:

- Reuse and recycle when possible.
- Connect with nature by creating habitats for wildlife in your backyard.
- Support conservation organizations through contributions and volunteerism.

## Be a Conservation Hero

Join us in supporting wildlife efforts around the world by contributing wherever you see the Disney Conservation Fund symbol.



# Disney VIP

## TOUR SERVICES

From Group Ultimate Tours to Private Tours, VIP experiences make your vacation carefree with an expert by your side every step of the way across all four *Walt Disney World*®, Theme Parks!

Learn more by calling **407-560-4033** or visiting [enchantedextras.com](http://enchantedextras.com)

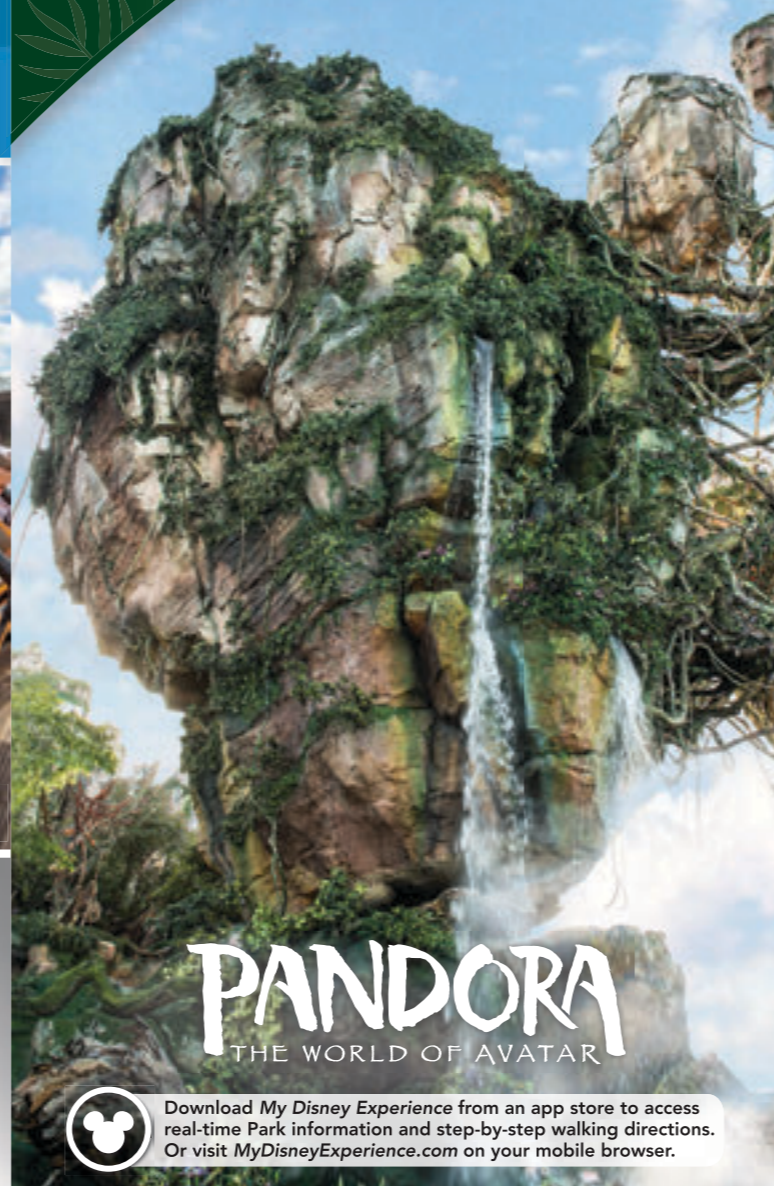


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English

# GUIDEMAP

# Disney's ANIMAL KINGDOM



# PANDORA

THE WORLD OF AVATAR



Download *My Disney Experience* from an app store to access real-time Park information and step-by-step walking directions. Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.



## Disney Vacation Club

Look for the Disney Vacation Club icon on your map.



## Payment Options

*Walt Disney World*® Resort accepts Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

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Enjoy unlimited digital downloads of all your *Disney PhotoPass*® vacation photos for one price with **Memory Maker**!

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the *My Disney Experience* mobile app\* to preview and purchase your photos.

\*Disney app requires internet access. Message, data and roaming rates may apply. Availability subject to location restrictions and network availability. Coverage not available everywhere.

# ALIVE WITH MAGIC



## NEW! Pandora – The World of Avatar

What if there was a world that challenged everything you thought you knew? A world beyond what you thought was possible. Beyond belief.

Journey to a distant world where floating mountains defy gravity. Where nature comes alive in a brilliant bioluminescent glow and mystical rivers flow. Where you can fly on the back of a mountain banshee and feel it breathing beneath you.



## NEW! Rivers of Light FP+

Showcasing nature's true magic, *Rivers of Light* is a new nighttime water and light show on the Discovery River that combines never-before-seen Disney nature footage, live

performances, theatrical imagery, a soaring original score and innovative special effects for an experience unlike any other. See *Times Guide*.



## Wild Africa Trek

Experience up close and personal encounters with African wildlife species on this privately guided expedition through the Safi River Valley at *Disney's Animal Kingdom*® Theme

Park! This three-hour safari trek provides exclusive views of animals and a 30-minute stop where you will enjoy African-inspired food samplings.

For more details, or to book this separately priced adventure, visit *Guest Relations* or call 407-939-8687.

## SHOPPING

While at *Disney's Animal Kingdom* Theme Park, you'll have a wild time shopping for souvenirs and keepsakes to commemorate your adventure. Keep your eyes open and you'll spot authentic African artwork such as carvings, baskets, masks and jewelry. You'll also find traditional souvenirs like apparel, toys, ear hats, Disney Pins and more! You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World*® Resort merchandise.

## Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to the stroller and wheelchair rental location near the Main Entrance and pick them up as you exit the Park. Please allow three hours for delivery to the front of the Park. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a *Merchandise Cast Member* for more details.

## DINING

### Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at [disneyworld.com/dine](http://disneyworld.com/dine), by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any *Guest Relations* location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

### Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet *Disney Nutrition Guidelines*. For more information, please visit [disneymickeycheck.com](http://disneymickeycheck.com).

For special dietary needs, please see a *Restaurant Cast Member* upon arrival.

## Don't Forget Your Times Guide!

Pick up the *Times Guide* to get additional information regarding shows, entertainment, operating hours and even *Character* appearances!

- Entertainment, outdoor shows and other *Guest* offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

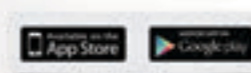


# My Disney Experience

The official mobile app that's the one-stop shop for your *Walt Disney World*® vacation!

Download it for FREE today\*.

\*App includes products for purchase.



You can also visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Wi-Fi is available in most areas.



Modify your *Disney FastPass*+\*\* experiences on the go.



Preview and purchase your *Disney PhotoPass*® photos.



Use *Smart Maps* to explore the fun.

Buy *Walt Disney World* Theme Park tickets.†



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first.

\*\* Valid Theme Park admission and online registration required. *Disney FastPass*+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

† In-app ticket purchases not available to residents of all countries.

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